

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☐ IXC            ☒ CLEC            ☐ ILEC            ☒ Wireless

2012-394  
235917

## CERTIFICATED COMPANY INFORMATION

Mitel NetSolutions, Inc. \_\_\_\_\_  
Company Name

Inter-Tel NetSolutions, Inc. \_\_\_\_\_ (602) 253-6004  
fka Telephone #

7300 W. Boston Street \_\_\_\_\_  
Mailing Address

Chandler, AZ 85226-3229 \_\_\_\_\_  
City, State, Zip Code

7300 W. Boston Street \_\_\_\_\_  
Business Location

Chandler, AZ 85226-3229 \_\_\_\_\_ Maricopa  
City, State, Zip Code County

## REGISTERED AGENT INFORMATION

Registered Agent: The Prentice-Hall Corporation System, Inc. \_\_\_\_\_

Mailing Address: 1703 Laurel Street \_\_\_\_\_

City, State, Zip Code: Columbia, SC 29201 \_\_\_\_\_

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Jon Brinton \_\_\_\_\_  
**General Manager** (Include address if different than above.)
- (602) 200-0520 / (602) 798-7015 / jon\_brinton@mitel.com  
Telephone Number Facsimile Number E-mail Address
- B. Customer Service \_\_\_\_\_  
**Customer Relations /Complaints Representative** (Include address if different than above.)
- (800) 821-1661 / (800) 244-6464 / nscs@mitel.com  
Telephone Number Facsimile Number E-mail Address
- C1. Allison Dunmire \_\_\_\_\_  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)
- (800) 821-1661 / (800) 244-6464 / allison\_dunmire@mitel.com  
Telephone Number Facsimile Number E-mail Address
- C2. (800) 894-7026 \_\_\_\_\_  
**Customer Contact (Toll Free Number)**
- D. John Hill \_\_\_\_\_  
**Engineering Operations** (Include address if different than above.)
- (775) 954-1236 / (800) 244-6464 / john\_hill@mitel.com  
Telephone Number Facsimile Number E-mail Address
- E. John Hill \_\_\_\_\_  
**Test and Repair** (Include address if different than above.)
- (775) 954-1236 / (800) 244-6464 / john\_hill@mitel.com  
Telephone Number Facsimile Number E-mail Address

F. Customer Service  
**Emergencies** (During non-office hours)  
(800) 821-1661 / (800) 244-6464 / nscs@mitel.com  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Wayne Foster  
**Regulatory Officer** (Include address if different than above.)  
(602) 798-7087 / (602) 798-7067 / wayne\_foster@mitel.com  
Telephone Number Facsimile Number E-mail Address

H. Courtney Colter  
**Dual Party Mailings** (Name)  
1016 W. Geneva Drive, Tempe, AZ 85282-3429  
Mailing Address  
(480) 449-8938 / (480) 784-4395 / courtney\_colter@mitel.com  
Telephone Number Facsimile Number E-mail Address

I. Courtney Colter  
**Interim LEC Fund Mailings** (Name)  
1016 W. Geneva Drive, Tempe, AZ 85282-3429  
Mailing Address  
(480) 449-8938 / (480) 784-4395 / courtney\_colter@mitel.com  
Telephone Number Facsimile Number E-mail Address

J. Courtney Colter  
**Universal Service Fund Mailings** (Name)  
1016 W. Geneva Drive, Tempe, AZ 85282-3429  
Mailing Address  
(480) 449-8938 / (480) 784-4395 / courtney\_colter@mitel.com  
Telephone Number Facsimile Number E-mail Address

K. Wayne Foster  
**Gross Receipts Mailings** (Name)  
7300 W. Boston Street, Chandler, AZ 85226-3229  
Mailing Address  
(602) 798-7087 / (602) 798-7067 / wayne\_foster@mitel.com  
Telephone Number Facsimile Number E-mail Address

L. Courtney Colter  
**Lifeline Mailings** (Name)  
1016 W. Geneva Drive, Tempe, AZ 85282-3429  
Mailing Address  
(480) 449-8938 / (480) 784-4395 / courtney\_colter@mitel.com  
Telephone Number Facsimile Number E-mail Address

Wayne Foster  
This form was completed by (print name)

  
Signature

Regulatory Compliance  
Title

March 23, 2012  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Clerk's Office  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 11/2010)